ANNUAL CONFERENCE ON EUROPEAN CONSUMER LAW 2019

- The “New Deal for Consumers”
- Online consumers and the platform economy
- Recent CJEU case law

Trier, 10-11 October 2019

 Speakers

Anthi Beka, Legal Secretary, Court of Justice of the European Union, Luxembourg
Prof Christoph Busch, University of Osnabruck
Prof Eva Lein, University of Lausanne
Christina Livada, Assistant Professor, Law School, National and Kapodistrian University of Athens
Gianclaudio Malgieri, Lawyer; Researcher, Law, Science, Technology & Society Research Group, Free University of Brussels
Léon Mölenberg, Senior Policy Advisor, Ecommerce Europe, Brussels
Martins Prieditis, Head of Sector, DG Justice and Consumers, European Commission, Brussels
Agustin Reyna, Head of Legal and Economic Affairs, BEUC – The European Consumer Organisation, Brussels
Prof Ronald Schmid, Lawyer, Advocatur, Wiesbaden
Prof Karin Sein, University of Tartu

 Key topics

- “New Deal for Consumers” Package: update on the legislative process
- Digital Single Market: the new Directives on the supply of digital content and sale of goods
- The platform economy and consumer protection
- Latest jurisprudence of the CJEU: focus on air passengers’ rights
- Update on consumer financial services
- Data protection: one year of GDPR

Languages
English and German
(with simultaneous interpretation)

Event number
119R04

Organiser
Anastasia Patta, ERA

With the support of the Erasmus+ programme of the European Union
Thursday, 10 October 2019

08:45  Arrival and registration of participants
09:10  Welcome and introduction  
Anastasia Patta

I. CONSUMER LAW UPDATE

09:15  The “New Deal for Consumers” Package: update on the legislative process  
Martins Prieditis

09:45  Discussion

10:00  Collective redress in the EU – the amended proposal for a Directive on representative actions for the protection of the collective interests of consumers: a critical analysis and the way forward  
Eva Lein

10:45  Discussion

11:00  Coffee break

II. DIGITAL SINGLE MARKET

11:30  The new Sales of Goods Directive  
- Scope of application  
- Main provisions  
Karin Sein

12:00  The new Digital Content Directive  
- Scope of application  
- Conformity criteria, remedies and time limits  
Karin Sein

12:30  Discussion
12:45  Lunch

14:00  e-Commerce package: achievements and next steps  
- Geo-blocking  
- Parcel delivery  
- Consumer Protection Regulation (CPC)  
Léon Mölenberg, András Zsigmond

14:45  Discussion

15:00  Consumer protection in the online platform economy  
- Consumer-trader distinction: still relevant?  
- Regulatory fragmentation and initiatives  
Christoph Busch

15:30  Discussion
15:45  Coffee break

16:15  Round table:  
Future challenges for consumers in the digital world  
Christoph Busch (chair), Léon Mölenberg, Martins Prieditis, Agustin Reyna

17:00  Discussion
17:15  End of the first conference day
18:30  Guided city tour and conference dinner

Objective
This conference will bring consumer law practitioners up-to-date by providing an overview of the latest policy developments, legislative initiatives and case law in this field.

Who should attend?
Legal practitioners specialised in the field of consumer law, consumer protection and policy.

You will learn…

- What changes has the New Deal for Consumers introduced? What is to be expected next?
- How will the new rules on the supply of digital content and services and on sales of goods affect cross-border e-commerce?
- Is there sufficient consumer protection in the online platform economy?
- Which problematic issues have recent CJEU rulings tackled with regard to air passengers’ rights?
- What are the latest developments in the area of retail financial services?
- What is the impact of GDPR on consumer protection?

What participants said in 2018
“Top level speakers from diverse professional backgrounds”
“Excellent choice of speakers and areas covered”
“Very well organised conference”
“Professional presentations and detailed, high-level discussions”

Your contact persons
Anastasia Patta  
Course Director  
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Kathrin Spartz  
Assistant  
E-Mail: kspartz@era.int
Friday, 11 October 2019

III. CASE LAW UPDATE

09:00  Air passengers’ rights: latest CJEU case law and problematic issues  
       Ronald Schmid
09:45  Discussion
10:00  Recent CJEU case law on:
       • Unfair commercial practices
       • Unfair contract terms
       Anthi Beka
10:45  Discussion
11:00  Coffee break

IV. CONSUMER FINANCIAL SERVICES

11:30  Latest developments in consumer finance
       • Review of the Payment Accounts Directive
       • Evaluations of the Consumer Credit Directive and the Distance Marketing of
         Financial Services Directive
       • Delegated Regulation with regard to regulatory technical standards for strong
         customer authentication and common and secure communication
       Christina Livada
12:15  Discussion

V. DATA PROTECTION

12:30  GDPR one year on: enforcing (new) consumer rights for the protection of
       personal data  
       Gianclaudio Malgieri
13:15  Discussion
13:30  Light lunch and end of the conference

For programme updates: www.era.int
Programme may be subject to amendment.
Registration
Annual Conference on European Consumer Law 2019
Trier, 10-11 October 2019 / Event Number: 119R04

I would like to register for the ERA event mentioned above.

Please update my address (see below)  My address (above) is correct  Please delete my address

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Chosen conference language:  English  German

Evening programme: I shall attend the function on October 10 (at no extra charge).

Registration fee

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<th>Young lawyers &amp; other groups**</th>
<th>Consumer organisations</th>
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<td>Registration by 10/09/2019</td>
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* EU and ERA Patrons
  - Staff of European Union institutions and agencies;
  - Staff of ERA’s patrons: all EU Member States (Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom), the German states, Scotland and the City of Trier
  - Fellows of the European Law Institute

** Young lawyers & other groups
  - For young lawyers up to 30 years of age (important: the participant must provide a copy or details of his or her passport or identity card on registration);
  - Full-time staff of universities or comparable academic institutions;
  - Staff of charitable organisations or comparable institutions
  - Registration of three or more employees from the same organisation

Method of payment

- Credit card
- Cheque: Cheque number ______________________
- Bank transfer

I will transfer the registration fee to ERA’s account at Deutsche Bundesbank Saarbrücken:
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Important! Please state your name and the event number on the bank transfer.

I confirm my registration and accept the general terms and conditions: www.era.int/legalnotice

Place, Date  Signature